

If you have installed the MAC OS Update it is not compatible with the older version of the Citrix Receiver.

You need to go to **www.Citrix.com** and click downloads, from the following items from the dropdowns and click Find.



From there you will see the following screen.

# Citrix Receiver

## Receivers by Platform

-  Receiver for Desktops (3)
  -  Receiver for Chromebook 1.1.1 NEW!  
Sep 6, 2012
  -  Receiver for Mac 11.6  
Jul 31, 2012
  -  Receiver for Windows 3.3  
Jul 31, 2012
-  Receiver for Mobile Devices (5)
-  Receiver for Other Platforms (5)

Click Receiver for MAC 11.6

Then you will see this screen, click on Download in the lower right corner.

## Receiver for Mac 11.6

Release Date: Jul 31, 2012

Access Windows, Web, SaaS applications, virtual desktops, and data via ShareFile integraton. Configure for anywhere access from your desktop or use web access with Safari or Firefox.

For Mac OS X 10.6,10.7, and 10.8 (32- and 64-bit)

Ask your help desk for set up instructions.

Review the [Receiver for Mac 11.6 documentation](#).

*View the list of countries that may have **export or import restrictions** for products containing strong (128-bit or greater) encryption.*

Receiver

Jul 31, 2012 | English

### Support Resources

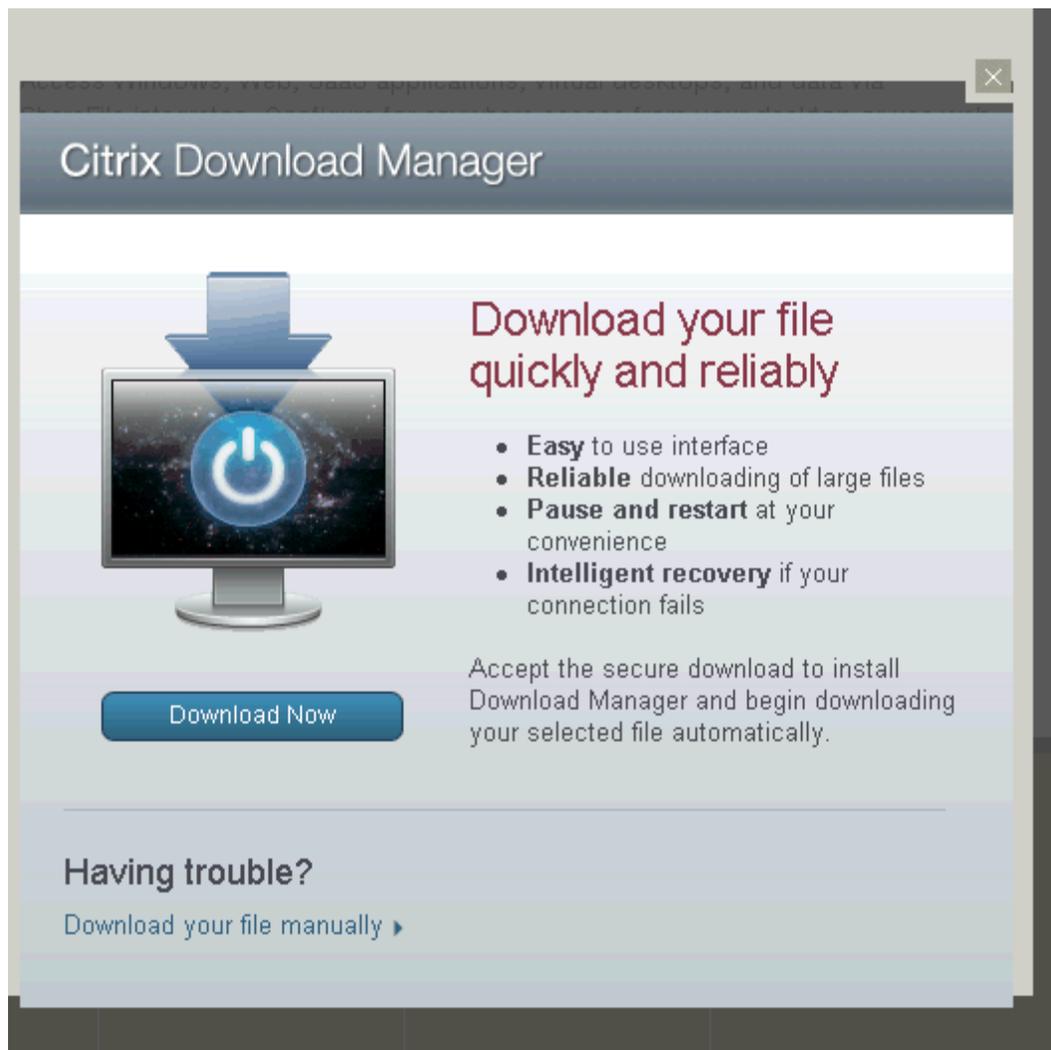
- [eDocs](#)
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File Size: 33.1MB

File Type: .dmg

You will see this popup.



Choose download file manually.

Once the file is downloaded you will need to double click on the file and follow the installation prompts.

That should resolve your problem.