

# Identifying Culturally Relevant and Family-Centered Feedback for Integration into the 'Lets Talk' Seminar Series

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### INTRODUCTION

- Research has found that support group programs show a positive effect for parents and their children, but they're often not accessible to underserved populations (Mandell & Salzer).
- · A study also found that most parents of children with autism feel their needs for support are not being met (Siklos &Kerns).
- These findings highlight the importance of support group programs for parents of autistic children, however there is a gap in research when it comes to implementing useful and impactful programs for Spanish-speaking families.
- · At UC Davis' MIND Institute, the 'Lets Talk' program is a 6week series for parents to share experiences and to learn about their child's diagnosis and specific needs and how to help them achieve their full potential.

### **OBJECTIVE**

Conduct a seminal evaluation of the 'Lets Talk' series, improve future seminars, and to identify culturally relevant and family centered feedback that can be integrated into this series.

### METHODS

- Demographic questionnaire was developed to better understand participating family members (e.g., stage in journey, disability access to information, age/developmental level of child, support systems, etc.).
- Focus group was completed using 13 open-ended questions with six parents on Zoom, conducted in Spanish.
- Parents received monetary compensation.
- . The audio recording was downloaded from Zoom and a transcription was obtained using the online Microsoft Word transcribe function.
- . The Word transcription document was uploaded to Taguette (online software) and responses were coded based on 4 categories: positive statements, negative statements. ambivalent statements. recommendations.
- Responses were grouped and further analyzed to identify themes.

### RESULTS

#### Positive Statements (34.7%) Learning from other Learning from the Community Sharing members presenters "Grasp other people's experiences, what they have gone "I felt respected, I "I also learned what "It benefited me through so that if felt listened to. I they have made a more globally science said 1 felt that I was in learned and they mistake, maybe you because I have an the right place to won't make a helped me a lot and identity. I have a mistake or if they be able to express gave me a lot of community to have found some peace and my situation and which I belong" tranquility." resource to take all its emotion" advantage of it or the experience they

Figure 1. Four themes identified from the tagged positive statements, with an example quote.

### legative Statements (2.8%)

Quote: "I've seen some of these sessions and it says we're going to talk, but time is really so short that we don't have time."

100% of the negative experience instances related to the theme of low sharing opportunity

Figure 2. Quote representing the negative experience theme

#### PARTICIPANT TOPICS OF

- INTEREST FOR SESSIONS
- . how to be a good peer to others group members
- how to talk to providers, teachers

- · how to take leadership as a parent
- . How to help others (i.e. learn about other diagnoses)
- How to be resilient/help yourself.
- . How to get to know your child
- (e.g., if he/she is nonverbal)
- How to accept the diagnosis and learn and cope with the grief stage
- How to find and use specific resources
- How to create a support system
- for your child. . How to grow from and cope with
- adversity (how to learn from adversity or change)
- How to generalize and apply what you have learned

Figure 4. Comprehensive list of topics participants are interested in learning more about in sessions

#### 11 PROGRAM RECOMMENDATION THEMES

- time management(and more time options) more organized session structure
- opportunity for personal sharing from the participants
- promote connection between parents
- emphasize importance of the program (e.x. with parent experiences, infographic or
  - sharing)
- incorporation of topics in which the participants are interested
- variation of presenters focus on parent's personal/emotional well being as
- much as their child's. Have more specific resources available (ex: resources for newly diagnosed families)
- incorporate experience/knowledge of other
- parents in learning focus on application of
- information being taught into the real world

Figure 3. List of 11 main program recommendation themes

### **Coding Category Frequency**

Negative statements: n = 4 (2.8%)

Ambivalent: n = 10 (6.9%) Positive statements: n = 80 (34.7%)

Recommendations: n = 50 (55.6%)

### SUMMARY

- · Parent responses were qualitatively coded based on whether they were positive statements, negative ambivalent statements. statements. recommendations.
- · Themes were then identified. Positive statements fit under four themes (community, sharing, learning from other group members, and learning from providers).
- · Negative experiences were related to limited group time for members to share.
- · Recommendations revealed 11 areas for growth (see Figure 4).

### CONCLUSIONS

- ·Overall, parents' responses were largely positive, guiding areas to focus on for future program development.
- Parent feedback was also used to create a questionnaire to gather information on participants to better inform future sessions and programming.
- ·Results of this project should be used to improve the 'Let's
- Talk' series for parents and guide program development. ·Due the paucity of evidence related to Spanish parent-
- support groups, this research should be replicated under guidelines for scholarly peer-reviewed studies (e.g., IRB approval).

### STRENGTHS & LIMITATIONS

- · Strengths were the ease of data collection via an online format, and the safe, open-space environment for participants to share their experiences.
- · Limitations were small sample size, focus group was only conducted once, and sample was not randomly selected

### ACKNOWLEDGEMENTS

I would first and foremost like to thank Dr. Armendarez, for his guidance and support throughout the program. Ywould also like to thank Dr. Roa, Ms. Maribel Hernandez, and the participants and volunteers for all parts of the project! Finally, Thank you to the RISE-UP staff and the UC Davis MIND Institute for giving me the opportunity to learn and grow.

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