

Rebooting Siemens Prisma

Reboot procedure

- You will need to reboot the scanner if:
 - The screen locks-up.
 - Image reconstruction fails.
 - Unrecoverable errors occurs.
 - Hardware errors occurs.

If the reboot procedure does not resolve problems, call Siemens online for technical support. If Siemens indicates that service is needed please contact one of the IRC tech support personnel and let them determine what to do next. If after hours, holidays, or weekends please contact Costin Tanase.

Step 1

Is screen lock-up?

Yes

No

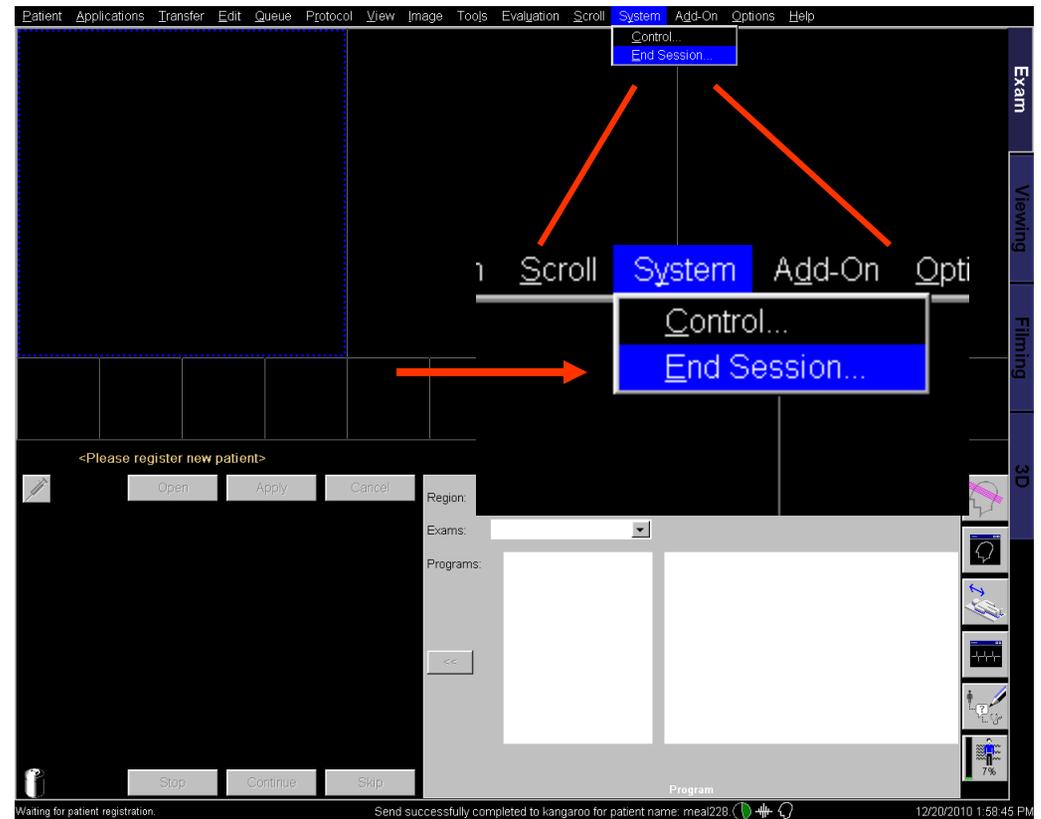
Press "Off" on alarm box. Wait 2 minutes, then press "On" on alarm box. Reboot takes about 10 - 15 minutes.

Go to Step 2



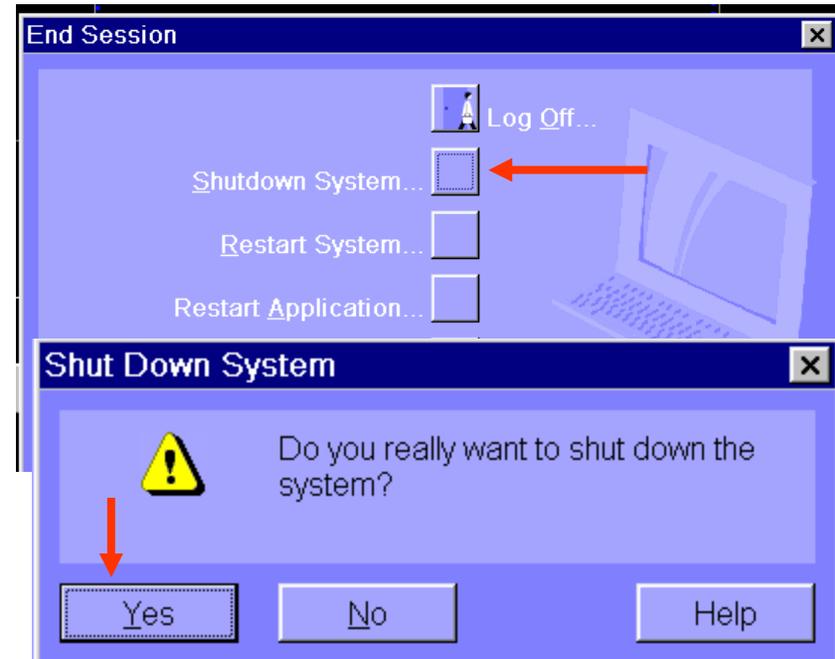
Step 2

- Click on “System”
- Click on “End Session”
- Go to Step 3



Step 3

- Click Shutdown System
- Click “Yes”

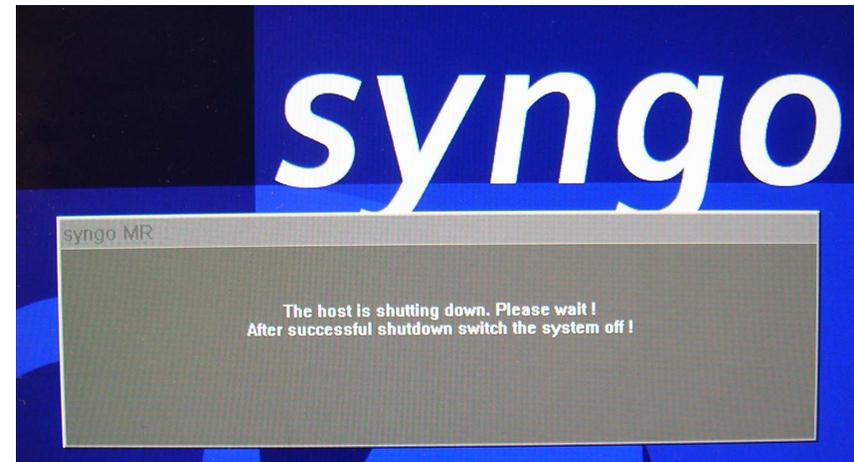


- If “Shutdown Denied” message appears click “Yes”.
- Go to step 4



Step 4

- Message appears, “The host is shutting down. Please wait! After successful shutdown switch the system off!”



- If pop-up message “Application Error” appears click on “OK”.
- Go to Step 5.



Step 5

- Windows logo appears stating “Windows is shutting down”.



- When Windows message appears, “It is now safe to turn off your computer” or there is a blank screen, press “Off” on alarm box, wait 2 minutes, then press “On” on alarm box. See Step 1.
- If asks to install updates Click “No”.

